

3/24/20

Dear Hurst Animal Clinic Family,

In light of today's announcement of a shelter in place executive order for Tarrant county, we will be making the following changes effective starting tomorrow (Wednesday March 25) until close of business on Wednesday April 7<sup>th</sup>, pending any further mandates from our local, state or national governments:

- 1) We will no longer be seeing routine adult wellness visits for these two weeks (annuals and mid-years). We will only see sick visits and finish up any puppy or kitten wellness series as these are much more time critical.
- 2) Both Saturday March 28<sup>th</sup> and April 4<sup>th</sup> will be no longer be walk in available. Appointments need to be made on Saturday by calling us anytime from 8-11AM on those Saturdays.
- 3) We ask that you call us from your car when you arrive, and we will provide you with further instructions that allow us to limit person to person contact. Appointments will be handled with communication and payments over the phone while your animal is dropped off with us for the duration of the appointment time.
- 4) We ask that all non-essential anal gland expressions or toenail trims be postponed for the next two weeks.
- 5) We will still be filling ALL medications and will bring them to your car.

We appreciate your understanding for these inconveniences. We want to make sure that both your pets' home family and vet family stay healthy to give them the care they need!

As always, we will keep you updated on the changes that affect your animals and your visits on Facebook, [hurstanimalclinic.com](http://hurstanimalclinic.com), and on the windows of our clinic.